

G-Tec Distribution Ltd
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RMA Form

| | | | |
|-----------------------|--|-----------------------|--|
| Company name | | Account Number | |
| Tel Number | | Date | |
| Fax Number | | Contact | |
| E-mail address | | Your Reference | |

| Invoice Date | Invoice Number | Product | Fault Analysis | RMA | G-TEC Use Only |
|--------------|----------------|---------|----------------|-----|----------------|
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Warranty Terms & Conditions

1. The RMA must be returned within 14 days from the date of issue of the RMA number, otherwise the number will be void and the product will be returned.
 2. The RMA will not be actioned without fault analysis.
 3. The RMA number is only issued for the goods stated above.
 4. All products will be inspected for shortages; these will be noted and become chargeable in the case of a credit suspended in the case of replacement.
 5. All products will be inspected for damage, in the case of a credit, no credit will be given for damaged goods and they will be returned to sender.
 6. Goods returned within 14 days of day of purchase (sale or return) must be in their original packaging and undamaged in any way.
 7. Suspect faulty items that are returned and are found to be non-defective will be subject to a £25 p/h labour charge and courier fees.
 8. The product warranty is valid for one year from the date of invoice unless otherwise stated.
- Returned items will only be dealt with if this form is completed in full and signed, thereby agreeing to the terms and conditions stated above.

Thick appropriate

- Repair
- Replacement
- Advance Replacement
- Credit
- Sale or Return